

Semester	II	Specialization	NA
Course Code	204	Type	Generic - Core
Course Title	Decision Science		

Course Objectives:	
1	To understand role of quantitative techniques in managerial decision making.
2	To understand process of decision problem formulation.
3	To understand applications of various quantitative techniques in managerial settings.

Syllabus:

Unit Number	Contents	Number of Sessions
1	<p>1.1 Introduction: Importance of Decision Sciences & Role of quantitative techniques in decision making.</p> <p>1.2 Assignment Models: Concept, Flood's Technique/ Hungarian Method, applications including restricted & multiple assignments.</p> <p>1.3 Transportation Models: Concept, Formulation, Problem types: Balanced, unbalanced, Minimization, Maximization Basic initial solution using North West Corner, Least Cost & VAM, Optimal Solution using MODI.</p>	9+2
2	<p>2.1 Linear Programming: Concept, Formulation & Graphical Solution</p> <p>2.2 Markov Chains & Simulation Techniques: Markov chains: Applications related to management functional areas, Implications of Steady state Probabilities, Decision making based on the inferences Monte Carlo Simulation, scope and limitations.</p>	8+2
3	<p>3.1 Decision Theory: Concept, Decision under risk (EMV)& uncertainty</p> <p>3.2 Game Theory: Concept, 2 by 2 zero sum game with dominance, Pure & Mixed Strategy</p> <p>3.3 Queuing Theory: Concept, Single Server (M/M/I , Infinite, FIFO) and Multi Server (M/M/C , Infinite, FIFO)</p>	6+2
4	<p>4.1 CPM & PERT: Concept, Drawing network, identifying critical path</p> <p>Network Calculations: Calculating EST, LST, EFT, LFT, Slack & probability of project completion</p> <p>4.2 Sequencing problems: Introduction, Problems involving n jobs- 2 machines, n jobs- 3 machines & n jobs-m machines; Comparison of priority sequencing rules.</p>	6+2

5	<p>5.1 Probability: Concept, Addition, Conditional Probability theorem based decision making, (Numerical based on functional areas of business expected).</p> <p>5.2 Probability Distributions: Normal, Binomial. Interval estimation, standard errors of estimation.</p>	6+2
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Learning Resources:

1	Text Books	<p>Quantitative Techniques in Management by N.D. Vohra Tata, McGraw Hill Publications, 4th Edition</p> <p>Quantitative Approaches to Management by Levin, Rubin, Stinson & Gardner</p> <p>Operations Research Theory & Applications by J K Sharma- MacMillan Publishers India Ltd., 4th Edition</p> <p>Quantitative techniques & statistics By K L Sehgal Himalaya Publications</p>
2	Reference Books	<p>An introduction to management science: Quantitative approach for decision making- Cengage Learning-Anderson</p> <p>Introduction to Operations Research by Billey E. Gillett, TMGH</p> <p>Operations Research by Nita Shah, Ravi Gor, Hardik Soni, PHI</p> <p>Managerial Decisions Modeling with Spreadsheets by Bal Krishnan, Render, Stair, Jr., Pearson Education.</p> <p>Operations Research by R. Pannervselvam, Prentice Hall India, 2nd Edition.</p>
3	Supplementary Reading Material	Operations Research by Hamdy A. Taha, Pearson Publication
4	Websites	www.orsl.in
5	Journals	<p>International Journal of Operations and Quantitative Management</p> <p>International Journals of Operations Research and Management Science</p> <p>Journal of Operation Management Research</p> <p>Indian Journal of Advanced Operations Management</p>